

Measures at Cordis Auckland to deal with the outbreak of COVID- 19

(2 March, 2020) Regarding the COVID-19 outbreak, there has only been one reported case of confirmed Coronavirus in Auckland, New Zealand and the person is in isolation at Auckland Hospital and receiving necessary medical attention.

Langham Hospitality Group and Cordis Auckland continue to remain vigilant and are implementing stringent measures against the spread of the coronavirus, as the safety and well-being of all our guests and colleagues remain our top priority. We will continue to reinforce strict precautionary measures which include frequent disinfection of all areas of the hotel and regularly educating our colleagues to observe good hygiene practices. These preventive actions to help avert the spread of respiratory viruses include: washing hands thoroughly with soap and water or an alcohol-based hand sanitizer, staying home if feeling unwell and avoiding close contact with anyone showing symptoms of respiratory illness such as coughing and sneezing.

The Hotel is closely monitoring the outbreak and will take appropriate safety measures in accordance with the situation, ensuring we follow all the guidelines suggested by the Ministry of Health, Government of New Zealand.

Key Preventive Measures in place

As the safety and security of our guests and colleagues are a prime concern at our hotels, we have strengthened precautionary measures to safeguard their health, as well as keeping a tight surveillance of the situation at hand. Below are the main actions that Cordis Auckland is taking thus far:

- Increased frequency of disinfecting in all public areas including, but not limited to, handrails, elevator buttons, countertops and door handles. Sterilization of remote controls, cutlery, cups, and all other surfaces in guestrooms, restaurants, spas and fitness centres.
- Automatic hand sanitizer dispensers placed in lift areas in the lobby and hand sanitizer bottles at host stations at the restaurants and bars, hotel entrance. All heart of house employee areas have also been provided with hand sanitizer dispensers.
- Notices posted at heart of house areas to remind our colleagues to maintain good personal hygiene at all times.

For any further information please contact:

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